COTS
Est. 1988

annual report

2019-2020

a note from chuck

Dear Friends,

Fiscal year 2019-20 was a time of great change for us at COTS. We – like many of you – were forced to adjust to new realities in countless ways, bringing with us the best of the past while being willing to shift daily as the realities of shelter life clashed with the mandates of shelter-in-place.

But because of you, our indefatigable Sonoma County community, we have emerged stronger than ever.

While our shelter capacity reduced due to social distancing protocols, our Street Outreach program became more important than ever. Outreach workers not only provided resources to those living on the streets or in encampments – which swelled last spring as shelter residency posed new risks for COVID exposure – but performed temperature and symptom checks to help limit the number of cases in our community.

At the same time, our collaborations with local government, healthcare providers, the Petaluma Police Department, and more helped us to create a holistic plan to keep those experiencing homelessness safe and healthy when the risk was highest. Our faithful donors filled in any gaps, through mask-making, food donations to Mary's Table, and a swell of financial support that allowed us to be flexible as staff and program needs changed.

Our gratitude overflows for the many cool heads and warm hearts who helped us overcome the challenges of this year to sustain our work when it has never been more important. Thank you to every member of our COTS family. This year has proved that there is no problem we can't tackle if we do it together.

Until we end homelessness,

Chuck Fernandez

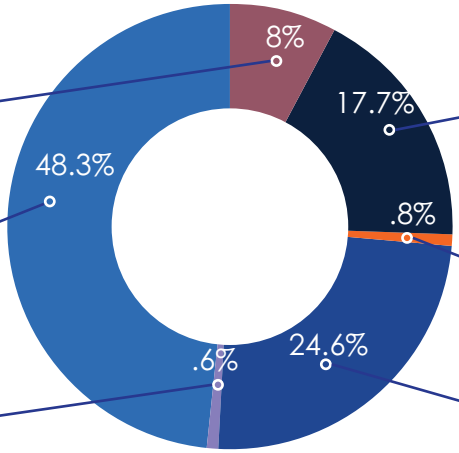
Chuck Fernandez, CEO

2019-20 board of directors

Bill Gabbert, President
Ben Leroi, Vice President
John Baxter, Treasurer
Karen Nelson, Secretary
Raymond Dougherty
Erin Hawkins
Matt Ingram
Marie McCusker
Curt Peters
Andrea Pfeiffer
Chris Ranney
Mike Resch
Troy Sanderson
Ken Savano
Judy Tuhtan
Wendi Thomas
Samantha Yee

audited financials

revenue: $6,497,399



Rental Income: $518,535

Grants: $3,138,411

Other: $41,925

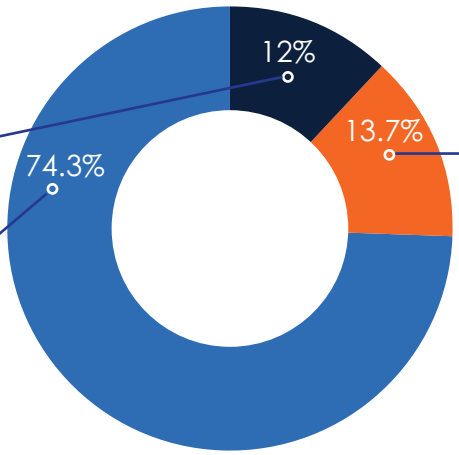
In-Kind Contributions: $1,148,373

In-kind donations refer to donated items including food, toiletries, etc.

Contract Revenue: $52,815

Donations: $1,597,340

expenses: $6,298,893



Fundraising: $753,702

Program Expenses: $4,684,113

Management & General: $861,078

program data

Now in our thirty-third year, COTS endeavors to serve everyone who comes to us with a housing crisis—and to do so quickly, expertly, and compassionately.

In our fiscal year 2019-20, we served 1,653 people through our programs, including more than 100 people through our homelessness prevention program and nearly 500 through our street outreach programs.

In 2019-20, with your generous support, COTS served:

605
people through our emergency shelter programs

217
people through our permanent housing programs

240
people through our rapid rehousing programs

482
people through our outreach programs

109
people through our homelessness prevention program

245
children across all our programs

resulting in

437
people permanently housed

1653
people served across all our programs

85,441
meals served

cots' mission and vision & cots' values

At the start of 2020, COTS' mission was to assist people to transition from homelessness to a permanent home. Our vision was to end homelessness in Sonoma County.

In the fall of last year, however, members of COTS' Board and representatives from every level of our staff met to renew our Strategic Plan and reconsider our founding principles to better represent our work to the community. Through our mission, we aim to articulate why we exist, our core purpose, and the benefits we bring to the world. Our vision represents our North Star, what we wish the world to look like, and how we inspire our employees, clients, and communities.

Our new mission and vision will guide us in the coming years with an expanded purpose, greater inclusivity, and respect for the complexity of homelessness in Sonoma County. We invite our community to join us in fulfilling our new mission and vision in the years to come.

Our new mission:
We assist those experiencing homelessness in finding and keeping housing, increasing self-sufficiency, and improving well-being.

Our new vision:
We envision a community where everyone has a place to call home.

In 2020, we also reviewed our organizational values, to better state what we believe in, how we treat each other, how we make decisions, and how we carry out our Mission, Vision, Goals and Objectives. We defined these values as follows:

Integrity: We act with reliability and honesty and take ownership of our roles.

Respect: We honor the diversity of perspectives, experiences, and the needs of others.

Collaboration: We foster constructive relationships within our community.

Celebration: We take pride in our work and applaud each person's successes.

Outcomes: We rely on best practices to provide data-driven, client-centered services.

With your partnership, we are excited to spread the word about our commitment to bringing these values to life through our work each day. To learn more about our plans for the future, read our Strategic Plan 2020 – 2023 at https://cots.org/strategic-plan

monthly giving society

In August of 2020, we launched our Monthly Giving Society, a group of monthly givers determined to answer the call of our Founders, Mary Isaak and Laure Reichek, whose commitment to addressing the homelessness crisis in Petaluma led them to start COTS back in 1988. Monthly gifts go farther than a one-time donation and help COTS budget for the year ahead. But more than that, they represent a drive to be a part of the solution at a time when homelessness seems entrenched and our world is in desperate need of change. COTS Monthly Giving Society brings together those who are most committed to being that change in our community.

In our 2019-20 Annual Report, we honor the COTS Monthly Giving Society Founding Members, who were giving monthly prior to August 2020. These donors ensure that COTS can sustain our work for the long term – helping those experiencing homelessness in our community to find shelter, services, and permanent housing.

Anonymous (5)
Tracy Allen and Ron Dorris
Daniel and Megan Ancheta
Jennifer and Menahem Anderman
Winifred Archibald
Lori Ayre
Sheila Baker
Teresa Barrett
Lucille Battison and Deanna McCoy
Brian Beggs
Carlos Berguido
John Brayton and Melanie Hildebrand
Patti Breitman
John Bulleri
Alyson M. Butler
Marsha Calhoun
Cynthia Carr
Tracy Cathcart
Ben Choate
Christian Church of Petaluma
John Cinnamon and Sue Makovkin
Madeleine Clare and Maria do Ceu, Out West Garage
Julie Clark and Malgorzata Garlicka
Caroline Crawford
Nuala Creed
Fr Michael Culligan
Sara and John Cummings
Karen Curry
Deborah Dalton
Burjor Dastur
Rick Degraf
Nadine DeVost
Joanne Dito
Ruth Dobson
Margaret Doherty and Mark Alton
Patricia Donegan
Margaret E Saragina
Ann Edminster
Paul Eklof
Linda Endicott
Carol A England
Jeffrey Farnsworth
Joanne Ferris
Kenneth Fok and Catherine Vota Fok
Angelina Garcia
Brian Gilmore
Peggy Goebel
Todd & Janet Gracyk
Ann Clarke Greenwood
Roberta Griovski
Eileen Haflich
Melissa Hathaway and Kevin McDonnell
Melanie Hildebrand
Terry Iddins
Julie James
Natalie Kavanaugh
Tim and Pat Kellgren
Mary King and Bob Bailey
Sharon Kirk
Eleanor Kneibler
Andrew Koblick
Kandis Kozolanka
Nancy J Kul
Susanne Lampert

Blanche A. Lieb
David R Lapp
Sandra Machado
Marilyn Maslin
Gary McDonald
Philip Meyer
Ricardo Montelongo
Melinda Moreaux
Eileen Morris
Fred Morris
(in honor of Rosemarie Morris)
Annie Nicol
Robyn NiConney
Jaana Nieuwboer
Patti J O'Brien
Ellie O'Connor
Sharon and Joseph Pacheco
Jeff Pintar and Sue Bates-Pintar
Christopher and Shari Ranney
Jane Read
Margaret and Rob Reichmuth
Ellen Reinhold
Naomi Richman
Ken C Schuck
Edward Schulze
Jean Scolnick
Phyllis K Sharrow
Rebecca Shirley
Marti Shortridge
Karen and Jim Sipich
Barton and Kirsten Smith
Caitlin Spirlock
William Spita
Rosalie Steward
Dennis Sutter
Todd & Dione Tamura
Steven and Christine Tuscher
Ed Vail
Lyn Van Tighem
Judy and Michael Tuhtan
Doris Vota and Lisa Shiga
James and Joan Walsh
Zane Walters
Henry White
Nancy Wilson
Janet Wolfe
Joanne Woodland

donor spotlight: Robyn níConney

While she was going through a divorce, Robyn níConney had a dark time where she struggled to feed her children. "It was only a few weeks," she says, "and, luckily, I had people I could turn to. I had resources."

"But I kept thinking, 'What the heck do people do who don't have that?' That was terrifying to me."

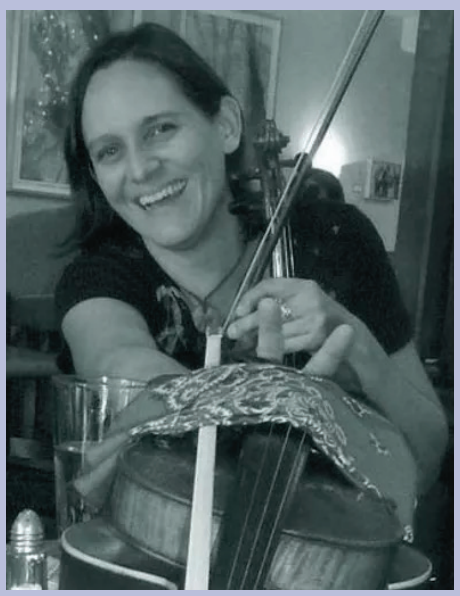
Robyn made a promise to herself that once she got back on her feet, she'd help others who were experiencing hard times. She had an example for giving in her maternal grandmother, Carolyn "Connie" Robinson. That widowed lady put her own daughter through college and then befriended another young woman and put her through college, too.

"She gave without thinking. She just knew she wanted to help someone else," Robyn says. "I chose my name in honor of her." "Ni" means "granddaughter in Irish, so Robyn's chosen last name means "Granddaughter of Connie."

Now, happy in a dual career as tech writer and musician, Connie's granddaughter carries on the giving tradition with monthly donations to COTS.

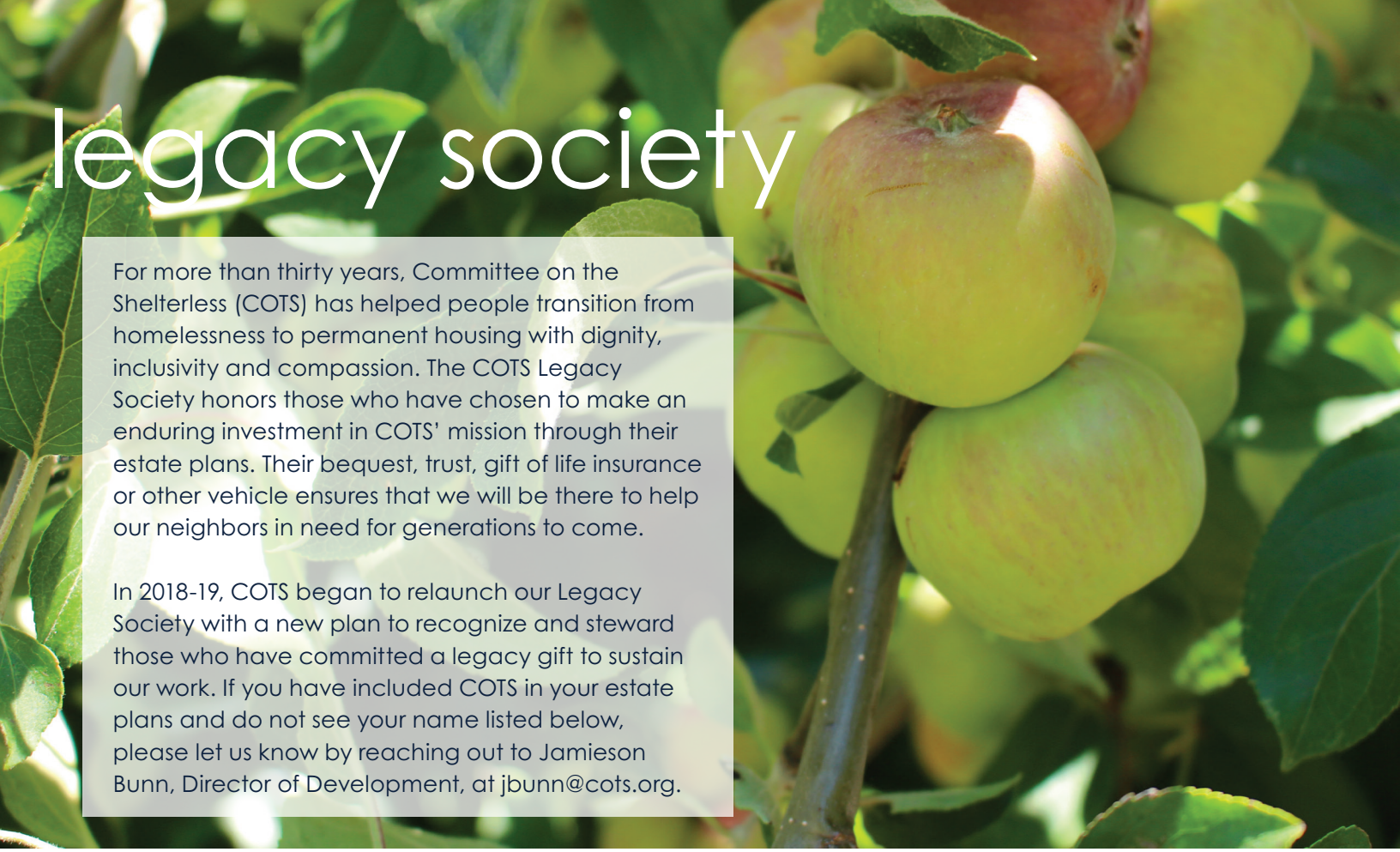
"Monthly is easiest for me," Robyn says. "I don't even feel it every month, but it adds up over the year."

She picked COTS because she took a tour and was impressed. She appreciated that COTS has several former clients on staff, including in leadership positions. "To me, that means they know what works. It's not just theory for them," Robyn says. She also liked



that COTS has "a ladder" to help people back into housing and was particularly happy to hear about our master-leased Integrity Housing program.

Many thanks to Robyn. If you're out and about, you may hear her fiddling with her traditional Irish music band, The Snug.



legacy society

For more than thirty years, Committee on the Shelterless (COTS) has helped people transition from homelessness to permanent housing with dignity, inclusivity and compassion. The COTS Legacy Society honors those who have chosen to make an enduring investment in COTS' mission through their estate plans. Their bequest, trust, gift of life insurance or other vehicle ensures that we will be there to help our neighbors in need for generations to come.

In 2018-19, COTS began to relaunch our Legacy Society with a new plan to recognize and steward those who have committed a legacy gift to sustain our work. If you have included COTS in your estate plans and do not see your name listed below, please let us know by reaching out to Jamieson Bunn, Director of Development, at jbunn@cots.org.

Chris and Lori Baker
Rev. Michael Culligan
Carol and Andy Eber
Marie Fletcher
Bill Gabbert
Connie and Bill Hammerman
Anne Isaak
Mike and Karen Kasper
Alena and Terry Kosewicz
Jean and Ray Noll
Andrea Pfeiffer
Glenna and John Records
Janet and Jay Silverburg
Polly and Matthew Stone
Thomas and Nancy Wilson

why I give

"I've had a pretty good life and I want others to have the same privileges and opportunities."
—Brady Coppo

"The work of COTS is integral to Petaluma's safety net. We cannot imagine our town without you."
—Margie Helm

"COTS is a heart-driven organization that supplies immediate shelter as well as a path to permanent housing."
—Chip Atkins

"I saw that COTS was in the business of saving people's lives. COTS is somewhere I can make a difference. I hope my legacy is being part of a community that ends the need for places like COTS."
—Andrea Pfeiffer

donor list 2019-20

A gift to COTS is an investment in real peoples' lives, in real time.

Your support helps us break down the barriers to housing quickly, expertly and compassionately – by providing direct relief to our clients in the form of rental assistance, transportation to and from job interviews, moving expenses and more. Gifts also allow our staff to meet a range of client needs with individually tailored programs and services that adapt to the complex realities of homelessness.

By making COTS a part of your family's giving plan, you ensure that our services and programs are available to our community whenever need is felt.

COTS is honored to acknowledge the following donors whose support helped sustain our programs from July 1, 2019 to June 30, 2020.

$25,000+

Anonymous (2)
Barbara Banke
John Barella
County of Sonoma (Partnership Health)
Ernest L. & Ruth W. Finley Foundation
George H. Sandy Foundation
Mike and Theresa Haire
Jonas Family Foundation
Kaiser Permanente
Mary Levins
Sharon and Robert Roper
Ms. Nancy Shepard
Sisters of St. Joseph Healthcare Foundation
St. Joseph Health
Vic and Karen Trione
Laura and Michael Wagner

$10,000-$24,999

Anonymous (4)
Anne Isaak
Bank of America Charitable Foundation
Bear Gulch Foundation
Bethlehem Foundation
The Bothin Foundation
Chauncey and Marion D. McCormick Family Foundation
Dr. Julie Clark and Malgorzata Garlicka
Sue Conley and Nan Haynes
Emergency Food and Shelter Program (EFSP, funded by FEMA)
Exchange Bank
Franklin P. and Arthur W. Perdue Foundation, Inc
Harold and Dorothy Madson Foundation
Harrison Mecham Relief Fund
Jon and Jane Jernigan
Sara Malone
Leslie and Mike Murphy
Newell Brands
Petaluma Health Care District
Redwood Credit Union
Tom Richman and Shanti Metz
Janae and Jimmy Rosen
Matt and Polly Stone
Frank Stranzl
W. Bradley Electric
Gene and Suzanne Valla
William and Patricia White
Wilfried and Eeva Zimmerman

$5,000-$9,999

Anonymous (2)
The Albertsons Companies Foundation
Karl Bundesen (Bundesen Investments)
Nino and Elaine Cerruti
Codding Foundation
CPPS Heritage Mission Fund
FHL Bank San Francisco
Friedman's Home Improvement
Robert Hauge
Gary and Lynn Imm
Thomas Isaak
Jeff and Jeri Lynn Johnson
Ruthanne Johnston
Leo Laporte, TWiT, LLC
Suzanne Miller
Petaluma Valley Rotary Club
Lendri Purcell and Jason Greenwald
The Safeway Foundation
Speedway Children's Charities
The TJX Foundation, Inc. (HomeGoods)
Michael and Judy Tuhtan
Joann and Toby Tyler

$2,500-$4,999

Anonymous (2)
Jennifer and Menahem Anderman
Angels Attic Thrift Shop
Sue and John Backer
Bank of Marin
Rhonda Berney
Alyson Butler and Robert Brundage
Christian Church of Petaluma
Compass Real Estate
Linda and John Conley
Fr Michael Culligan
Paul Dana
Roger Dickerson
Maria do Ceu and Madeline Clare, Out West Garage
Marie Fletcher
Michelle Gabbert, Gabbert Acoustical, Inc.
Ghilotti Bros
George Googins
Nicholas and Greta Goulden
Kaiser Foundation Health Plan, Inc
Kiwanis Club of Petaluma
Lisa Laporte, Artisanal Agency, LLC
Kenneth Larson and Linda Adams
Father Gary Lombardi
William McDevitt, Jr.
Jane McDonald
Bob Monsour
Fred Morris
Theo and Theresa Morrison
Jeffrey Nehmens
Michele and Gary Orsinger
Petaluma Sunrise Rotary
Tony and Terri Parrish
Andrea and James Pfeiffer
Gene Powers
Chris and Shari Ranney
Rob and Margaret Reichmuth
Richard and Susan Rodkin
Rotary Club of Petaluma
Jim and Karen Sipich
Team Ghilotti
Joan and John Walsh
Jennifer and Paul Warner
Westamerica Bank
Rich and Diane Zimmerman

$1,000-$2,499

Anonymous (9)
James Abbott and Sidney and Gerry Lipton
Linda Adams and Kenneth Larson
Michael Adayan Jr. and Melanie Martinez-Adayan
Jim Agius
Michael Aja
Randy Seelye and Katharine Anderson
Andrew Bailey and Virginia Less
Brad Baker
Lori and Chris Baker
Gerrie Ball
Olga and Pat Barnes
Samantha Barragan
Diane Bedecarre
Dan and Anne Benedetti
Tim and Corey Benjamin
Mike and Karen Bergin
Carlos and Star Berguido
Robert and Kathleen Billings
Garth Bixler
Jeriann and Kent Bjugstad
Gordon Blumenfeld
Joseph Boyle
Bright Funds Foundation
Michele Brouqua
Michaela Burnett
Robert and Elaine Carlson
Barber Cellars
Center for Spiritual Living, Santa Rosa
Lionel Chan
Susan Chelli
Ben Choate
United Church of Christ
John Cinnamon
Leann and Robert Clark
Tammy Cleland
Clover Sonoma
John R. Comyns and Marcie Miller Comyns
Timothy Connor
CourseCo, Inc.
Sara and John Cummings
Pam and Casey J. D'Angelo
Douglas and Nancy Dade
Naomi Davis
Mark Davis

Sally Davis and Steve Birdlebough
David Del Castillo
Craig Deroy
Manuel and Carole Diaz
Margaret Doherty and Mark Alton
Dale Dougherty
Raymond and Nancy Dougherty
Warren and Susan Dranit
Mary Durbin
Andrew and Carol Eber
Kristen and Paul Efstathiu
Gilbert & Lisa Eldredge
Elim Lutheran Church
Environ International Corporation
Rabbi Ted Feldman
Chuck Fernandez
Sara Ferrandini
Nancy and Reed Ferrick
Loren Fong
Martin and Julia Fornage
Michael and Gail Foulkes
Judy Frey
Bill and Suzie Friedman
Bill Gabbert
Bruce Gardner
Martin Gavriloff
Kate Geismar
Christine Gibbens
Jasmine Gold
Mike and Sue Gordon
Susan Gorin
Pat and Mike Gorman
Joe Gracyk
Greater Horizons
Carol Harrison
Ellen and Andrew Hathaway
Kate Hawley
Doug and Marlene Hecker
Heffernan Foundation
Ingrid Heilmeier
Lawrence and Kaye Henzerling
Hotel Petaluma
Barbara Hughes and Gregory Dipaolo
Marie Huhtala
Glenn and Pamela Illian
Illinois Tool Works Inc.
Marian Johnson
Thomas and Kathleen Jones
Ronald Kammann
Mike and Karen Kasper
Robert and Wendy Kelley
Agnes (Jan) Klebe
Gary Kowalsky
Alex Kraft
Jennifer Laporte
Ann and Derek Lee
Nancy and Mike Lefler
Lennox Foundation
Paul and Priscilla LeSage
Amy Loh
Noel MacDonald
Peter and Theresa Mahoney
Nariman Manoochehri
Vicki Martinez and Peter Gruhl
Gary McDonald
Jane McDonald
Maria and David McGivney
Marcia and Bruce McGlochlin
Gail E. McGovern and H. Gordon Cox
Tim McKeon
Kathleen Meadows
Kristin Mills and Wayne Henkels
Jay and Miriam Monahan
Eric and Denelle Muran
Lennie and June Nave
Karen and Tom Nelson
Network For Good
JoAnn O'Grady
Claire Pass
Dean Perlman
Petaluma Council No. 1586 Knights of Columbus
Curt and Catherine Peters
Loretta Philibosian and Carl Rechsteiner
Vernon and Marilyn Piccinotti
Ray and Denise Pounds
Tim Preston
Mert (Merton) Preston
Catherine and Robert Priestley
Quattrocchi Kwok Architects
Jane Read
Laure Reichek
John Reynolds
Abram and Val Richman
Anastasia Romberger
Susan Ross
Katharine and Claudio Salusso
Warren Schneider
Keith Schoenthal
Bill Schrader
Jean Schulz
Bruce and Tina Schumikowski
Douglas Scranton
John Sedlander
Judy Shubin and Michael Troy
Jaime Sipich
Gayle Smalley
Judy and Steve Smith
Tory and Michael Smith
Maxene Spellman
Susandra and Bruce Spicer-Philpott
Alexander Stagnaro
Clarice Stasz
Mary Stelzner
Joan F. Stimson
Summit State Bank
Laurie Szujewska and John Sheehy
Janet and Ronald Tajii
Laura Tarantino
Timothy and Kate Tatum
TD Ameritrade Clearing
The Dudley T. Dougherty Foundation
Top Speed Data Communications
Judy and Michael Tuhtan
UBS Financial Services
Ed Vail
Megan Van Hoorebeke and Daniel Ancheta
Village Baptist Church
Marion Weinreb
Carol Williams
Judy Wood
Brett Wright
Rafael and Clare Yebra
John E. Zimmerman

$500-$999

Anonymous (16)
Dean Aaland
Stephanie Adams
Jessica Adkisson Taylor
Carroll Albertson
Susie Albrecht
Ameriprise Financial
Joseph Ansel
Harold Appleton
Angela and John Armstead
Selma Aslin
Lori Ayre
B'nai Israel Jewish Center
Lewis and Janet Baer
Roger and Jill Baim
Lucille Battison
Brian Beggs
Bicycle Brüstop
Frank Bidaurreta
Cory and Mary Bihr
William Black
Fred Blackwell
Sandra Bliss
Laura Brazil
Pete Brown
Carolyn Buss
Phillip Cain
Charles Casey
Sue Castellucci
Joan and Al Cattalini
Maher Chiropractic
Laura and Terence Clark
Victoria Cochrane
Carter Coleman
Martha Cooper
Richard and Alexandra Cooper
Paula Cornyn
Carolyn Coyman
Deborah Dalton
Burjor Dastur
Bruce Davis and Rob Murray
Susan Davis
Joseph Del Buono
Kay DeMartini
Michael and Renee Dettloff
Nadine Devost
Robert Dollar
Patricia Donegan
Sharon Doss
David Doyal
Jeannine and Thomas Drew
Norris Dyer
Paul Eklof
Geoff Ellis
Carol and Jeff England
Ralf Erler
Leland Fishman
Libby Fitzgerald
Linda Floan
Peggy Flynn
Alice L. Forsyth
Lilyan Frank
Vinton Freedley
Ken Fuhr
Mary Furgeson
Angelina Garcia
Robyn and Joe Gibbs
Anthony Gilbert and Laurel Wroten Gilbert
Mario Gonzalez
Todd and Janet Gracyk
Michael Grady
Ann Clarke Greenwood
Katie and Al Haas
Jennifer and John Hall
Tom and Lejla Hand
Robert Hesse
Melanie Hildebrand and John Brayton
Nicholas Hodges
Roger Honour
Don Hutchins
Anne Marie Insull
Melanie Joshua
JustGive - Great Nonprofits
Babs Kavanaugh and Michael Witte
Valerie King
Sharon Kirk
Norah Kute
Gerald and Carol Kvalheim
Nicole Landers
Amy Lane
Kim Lapp
Elizabeth Lazaroff and Sarah Lyon
Mike and Nancy Lefler
Jeffrey and Jean Levenstam
David and Angela Levinger
Jasper Lewis-Gehring
James Lloyd
Candace Loeffler and Robert Drew
Cindy Love
Monica Lukes & Steve Brown
Elizabeth Martin
David Martinelli
Pamela Ann Martori
Randy Masselink
Diane Matzen and David Brunhofer
Kevin McDonnell and Melissa Hathaway
Debbie McNeil
Leslie McNicol
Claire Metz-Nienhaus
Sue Miller
Judith Mooney
David Moore
Cathy and Ken Mumford
Cynthia Murray
Valerie Nagle
New Hampshire Charitable Foundation
Annie Nicol
Ray and Jean Noll
Maureen Noonburg
Patti Jean O'Brien
Don and Anthy O'Brien
Eleanor (Ellie) O'Connor
Cathleen Oakes
Steven Obremskey
Louise Packard
Panorama / Frontstream
Gina Pearson
Susan Perkins
Petaluma Lions Club
Petaluma Lodge, No. 26
Courtney and Peter Phleger
Steven and Michele Pieraccini
Virginia Pratt
Carol and Richard Prezio
Marie Price
Proof
Ashley Rabun
Gary and Janet Ramatici
Caryn and Bill Reading
Rose Reed and Daniel Ronchelli
RHE Charitable Foundation
Naomi Richman
Larry Robinson
Susan Rogers
Sally Rosenbusch-Clarke and Douglas Clarke
Troy and Tasha Sanderson
Peg Saragina and Daniel Plumley
Sandip Sarwate
Carol Ann Sawyer
Mark Schoenbaum
Ken Schuck
Monique Semp
Phyllis Sharrow
Eileen Simard
Deborah Simons
Judi Smith
Rebecca J. Smith
Michael Songster
Sonoma Academy
Sonoma Valley Portworks
Ed Souza
Barbara Spicer
Walt Spiller
Carol Spita
Standing Bear Construction
Mark and Viviann Stapp
Lovonne Sutter
Daniel Swedenborg
David Talley
Mary Jane Tapp
Jennie Tasheff
Steve Tasselmyer
Michael and Rebecca Thompson
Susan Thompson
Teresa and Mac Tillman
Tom Lewis Restoration & Consulting
Neva Turer
Christine Tuscher
Bob and Marilyn Tuttle

Gale Valentini
Nancy Vegher
Elizabeth Wade
David Watts
Renee Whitaker
Savita Wilder
Thomas Wilson
John and Mary Winslow
Glen Wright
Karen Young and Lucinda Romero

$150 – 499

Anonymous (3)
Ian Abarbanel
Robert Adiego
Abiola Adisa-Obayan
David Airey
Judith and Verne Alexander
Julia Allen and Al Hirshen
AmazonSmile Foundation
Elizabeth Ambrosi
John Anderson
Aqus Cafe
Winifred Archibald
Barbara Arhon
Kathleen Arsenault
Valerie Ash
Nancy and Royal Atkinson
Sheila Baker
Teresa Barrett
Deanna Bartel
Panama Bartholomy and Elizabeth Durney
Sue Bates-Pintar and Jeff Pintar
James Bauer
Elsa and Jason Beatty
Howard and Marilyn Belove
Leah Benz
Robert Bertolucci
Jean Bisel and Donald Martin
Dorothy Blake
Kate Bolton
Victoria and Gustavo Bran
Sally Brasseur
Mabry Brayton
Patti Breitman
Renata Brillinger
Suzanne Brock
Monet Brooks
Anne Brotherton
Stuart Broughton
J. T. Brown
Donna Brown
David Brown
Suzanne K. Brown and Peter Johnson
Margo Budman
Kathleen and John Bulleri
Diane and Warren Bunting
Deborah Burg-Schnirman and Richard Burg
Richard and Karin Burger
Shaun and Louise Burke
Patrick Burns
Carley and William Burns
John and Jayne Burns
Jennifer Bushman
C&A Trucking
Deanne and Chuck Cadman
Ann Cahill
Christine Campbell
Marie B. Carey
Donald and Gay Carlson
Cynthia Carr
Jim and Pat Carr
Tracy and Craig Cathcart
Jean Chalmers
Ken and Maureen Chapman
Nancy Chien-Eriksen
Ken and Darlene Christiansen
Casey Clement
Clif Family Winery & Farm
Doreen and David Coe
Susan Cohen
Philip and Mary Beth Cohen
Russell Colombo
Linda Conley
Bob and Kathleen Conover
William Cooley
Joan Cooper and Owen Lang
Tom and Linda Corbett
Bonnie and Everett Cordoza
Nancy Craig
Caroline and Brian Crawford
Nuala Creed
Aaron Crespi
Freda Cronemiller and Lisa Allen
Elizabeth and David Crouthamel
Noelle and John Cruse
Patricia Cummings
Wallace and Janice Curtis
Elaine Daly
Judy and Peter Dardis
Rick Degraf
Leslie and Donna DeLaBriandais
Fred and Cathy Dickson
John Diekman
Jo-Ann and Laurence Dito
Jo Donaldson
Anne R Douglass
Kathleen Doyle
Helen Dunn
Noreen Dunnigan
Rev. Constantine Efstathiu
Steve and Pat Ehrmann
Hanne Eilers
Elim Lutheran Church Women
Daniella Ellicott
EScrip
Evenich Construction, Inc.
Eberle Ewing
Sherri Fabre-Marcia and Jeffrey Marcia
Edna Facio
Marion Fairbank
Kurt Falkenberg
Linda and William Fannin
Jeff and Jennifer Farnsworth
Maggie Farrar
Charlene Farrell
Neal Fasula
Lissa Ferreira
Mike and Joanne Ferris
Joanne Figone and Michael Tange
Penelope Fink
First Presbyterian Church
Laura Fitchie
Herman and Christie Flum
Jane Foster
Michael Frank and Anne Hosfeld
Margaret Fraze
Rawls and Mary Frazier
Janet and Gary Fritsche
Robert and Katherine Furukawa
Fusion Management
Galen's Way Botanicals Inc
Silvia and James Gallagher
Dez Gallegos
Sally and Christopher Gallo
Amey Garber
Ursula Gardiner
Kenneth and Susan Gertz
Cinda Gilliland and Lawrence Reed
Kenneth Gilliland
Brian J. Gilmore
Peggy Goebel
Hedda and Stan Gold
Catherine Golitzin
Sarah Goodman
Julie and Mark Gotham
Rosemarie Graffio
Margaret Graham and Walter Earle
Shirley and Laura Gross
David Gruener

Wayne and Robin Guptill
Vicki and David Haddock
Hamish Hafter
Erica Hamson and Paul Johnson
Jim Hansen
Kay Hardy
Marsha and Dr. Ron Harris
Jamie and Terry Harris
Nicholas and Ashley Harris
Gerald and Janice Haslam
Nancy Henry
Laurel Henson
Herman G. Hernandez
Earl Herr
Marilyn and Max Herzog
Robert Hesse
Eric and Nancy Hieber
Janine Higgins
Ken and Janine Hillman
Donna Hoberg
Elizabeth Holman
Linda Horciza
Anne Hosfeld and Michael Frank
Nicholas Hromalik
John J. Hubbard
Corrinne Hughes
Kristen and Robert Hughes
Reno and Karen Iezza
Lorraine Isaacs
Andrew Jacobsen
Marilyn Jaffe
Greg Jahn
Julie James
Norma Jellison
Valerie Jennings
Joan Johnson
Elizabeth Johnson
Kathleen Jones
Christine Jones
Debi and Timothy Jordan
Sandra and Craig Jordan
Marcia and Tom Joynt
Keith and Maggie R. Kawaoka
Janice Kearns
Matthew Kell
Rory Keller
Patricia and Timothy Kellgren
Dorothy Kennedy
Maureen Kennedy-Williams and Thomas Williams
Mary King and Bob Bailey
Richard and Winifred Kingsbury
Evan and Evan Kishineff
Eleanor Kneibler
Linnea Koagedal and Rich Johnson
Andrew Koblick
Debra Koehler
Vani Kotcherelakota
Robert and Susan Koweek
Merilee and Donn Krieg
Verna and Jack Krout
Ali Kujoory
Nancy Kull and Bill Young
Margaret Kullberg
Sam Kustel
Inge and Andrew Kvalheim
Susanne Lampert
Sarah and Jim Lanatti
Laurie Landau
Richard Lane
Jeanne Laskin
Carol Latvala
Rose Lavezzo
Denise Laws
Leah and Richard Leal
Lauren and Ross Leask
Louisa Leavitt
Jim Lee
Curtis and Joan Lee
Herbert and Janice Lee
Benjamin Leroi
Karen Levin
Blanche Lieb
Mary and Stephen Lindsay
Rebecca and Raymond Linkous
Lorraine Linstrom
Jim and Nancy Lloyd
Robert Loewenthal
Edward Lombardi
Kerry and Jason Lorenz
Eugene and Rebecca Lynch
Heidi MacDonald
Sandra Machado
John and Enid Macken
Barbara and Michael Madick
Nannette Magnani
Ingrid Mahrt
Luba Markoff
Katarina Martin
Dennis Martino
Laurel and Steve Mastro
Heather and Ron Matzen
Judy McCann and Steven Fabian
Nancy and Bob McFarland
Timothy and Kathleen McGill
Barbara McGloin
Diane Mello
Elizabeth Mello
Sandra and Louis Menachof
Charles and Hella Merrill
Warren and Michele Meyer
David and Jane Meyers
Sherie Michaile
Irwin and Judith Miller
Tony and Kathy Miller
Kimi Minnick
Kerstin Molinder and Victor Thuesen
Ricardo Montelongo
Diana and Jesse Morales
Melinda Moreaux
Donald Moritz
Eileen Morris
William Morrissey
Lynn Mumaw and Jim Hyatt
Caryn Naiditch
Vera and Barry Nicol
Grace and Michael Nistler
William and Cynthia Noonan
Dr. Donna Norquist and Dennis Pocekay
Paul and Karen North
Barbara and James O'Donnell
Margaret O'Leary
Diane and Chris Olson
Sharon and Joseph Pacheco
Kathryn Padro
Betty Pagett
Thomas and Susan Pareto
Amy and Richard Parker
Betty and Brig Parra
Noe Pasion
Donald Patterson
Peter Pelham
Mary Liz Perez
Barbara Perino and Kazuo Terashima
Doug and Tracy Perlich
Jean and Ed Perlstein
Petaluma Coffee & Tea Co.
Philip and Samantha Peterson
Donna Piezzi
Richard Planka
Neva and Jerome Polizzi
Marjorie Popp
Wendy and Jim Porter
Sandi Potter
Pauline Potter
Carol Pound
Janet Powers-Wolfe and Gene Powers
John Prendergast
Kristin Prentice and Brent Babow (and Alexander Cody-Prentice)
Robert and Margaret Proctor
Sean Pryden
Camille Przewodek
Carol Psahoulias
Therese and Steven Quig
Margaret Radany
Natasha Raymond and Glenn Tucker
Jay and Betty Reba
Ellen Reinhold
Scott Rhymes
John Richards
Diane Richards-Olson
Tiffany Robbe and Zachary Matley
Anila Roberts and Hugh Williams
Teresa Roddy
Nancy Rogers and David Spriggs
Gail and John Ronald
Philip and Andrea Rossi
Sandy Rozmarin
Diana and James Rutherford
Patricia Sack

Diana and Brendan Scanlan
Amber Schadewald
Robin Schaef
Juliet Schaefer
Mary and Zane Schafer
Esther and Kurt Schau
Peggy Schmotter
Laila and Henry Schoenlein
Nancy and Chris Schultz
Linda Schulze
Kathleen Schwartz
Maureen Seydel and Frederick Seydel, MD
Larry and Deborah Shenosky
Rebecca Shirley
Marti Shortridge
Carol and Tom Siebe
Jill Silverman and Martin Graff
Margaret Smith
Barton and Kirsten Smith
Nolan Snook and Rosalie Steward
Brian Sobel
Joani Spear and Larry Modell
George and Theresa Spellman
Caitlin Spirlock
Karen and Ray Spratt
Kathryn St. Clair
St. Vincent De Paul Elementary School
Bambi Stalder
Thomas Stanton
David and Julie Stark
Gail Steiner
Stepping Stones AA
Laurel and David Stevens
Margy Stewart
Mary and Robert Stoneburner
Janel Sugiyama and John O'Loughlin
Brad and Kelly Sunshine
Maria and John Sutherland
Eric and Mary Ann Swanson
Ellen and Patrick Sweeney
Lindsey Swing
Jill Talmage
Marja and Fred Tarr
David and Eva Tate
Anna and Henry Taylor
Teicheira Maritime Surveyors, Inc.
Telecom Pioneers Redwood Life
The Doctors Management Company
Maria and Barrie Thom
Wendi and Matt Thomas
Lynne and Leland Thompson
Jack and Sue Tirsell
Denise Toll and Edward Prokop, Jr.
Daniel and Carolyn Torliatt
Catherine Treseler
Edith Ullman and Bruce Gorden
John Ungvarsky
Sean Upton
Patricia and Craig Urasaki
Lyn and Brad Van Tighem
Mark Vernon
Clarice and Lee Vyenielo
W. Isaak Construction Inc.
Donna Wall
Zane Walters
Dennis and Zenaida Warren
Jennifer Watson
Daniel Weinzveg
Jeffrrey Weiss
Stephen and Sara Weiss
Tandy Whitaker
Marty White and Bob Peak
Judy and Donald White
Dan and Doris Widger
Dorothy and Richard Wilcox
Joyce and Clifford Williams
Karen Wilson
Alberta Winterboer
Catherine Wisniewski and Leila Raim
Charles Wolf
Joanne Woodland
Barbara Wornum
Janice and Bryan Wright
Wayne and Debbi Yamagishi
James and Rita Young
Shirlee Zane

business supporters

Thank you to all the businesses and corporations who supported COTS in 2019-20, whether financially, through a sponsorship, or with time, food, or goods. We are always grateful for those businesses that choose to partner with us, but particularly during a year when many were struggling through unprecedented changes. Your partnership is essential to our work, and we are fortunate to exist in a community where individuals, small businesses, and large corporations alike work together to uplift our neighbors in need.

Acre Coffee
Alerus
AMF Boulevard Lanes
Amy's Kitchen, Inc.
Angels Attic Thrift Shop
Aqus Cafe
Archbold and Father Insurance Associates
Artisanal Agency, LLC
Bank of Marin
Barber Cellars
Baskin Robbins
Bay Alarm
Bergin Screen Printing and Etching (Glass Impressions)
Bevan Auto Repair
Bicycle Brüstop
Boulevard Barbers
Buffalo Exchange
C & A Trucking
Cafe Zazzle
California Department of Public Health
CamelBak Products
Century 21 Bundesen
Chick-Fil-A Rohnert Park
Clif Family Winery & Farm
Clover Sonoma
Club Pilates
Compass
Copperfield's Petaluma Store
County Line Harvest Inc.
CourseCo, Inc.
Cowgirl Creamery
Craft Mart
D & R Termite Inspections Inc
Design in Wood, Inc.
Digilock
Dukes and Dolls Salon
Evenich Construction, Inc.
Exchange Bank
Fidelity National Title Company
Field Works
Five Springs Farms
Flourish
Friedman's Home Improvement
Gabbert Acoustical, Inc.
Galen's Way Botanicals Inc
Gallery One
Ghilotti Bros
Gigi Shames Household
Gold Ridge Organic Farm
Good Gray Household
Greater Horizons
Griffo Distillery
Hillcrest Dental Group
Home Guard
Hotel Petaluma
i Leoni LLC
Jackson Family Wines
Jacobs Farm del Cabo
Kaiser Permanente
Keegan & Coppin Company, Inc
King Real Estate Enterprise General Partnership
Kiwanis Club of Petaluma
Kiyoe Logan (California Wedding Stories)
Lions and Tigers and Hair
Loka Properties Inc.
Machado Brothers, Inc
Maher Chiropractic
Mariposa Ice Creamery
Mi Pueblo
Miyoko's Creamery
Mountanos Family Coffee & Tea
Mr. Espresso
North Coast Inspection Services
Northgate Auto Body Inc
Ooh la Luxe
Out West Garage
Parkside Cafe
Passegiata Shoes
Pennyroyal Design
Pershing Advisor Solutions LLC
Petaluma Coffee & Tea Co.
Petaluma Downtown Association

Petaluma Eye Care Optometric Associates, Inc
Petaluma Health Care District
Petaluma Market
Petaluma Pet Pals
Petaluma Pie Company
Petaluma Plaza Barber Shop
Petaluma Poultry Processors
Proof
Pruett Fence Company, Inc
Quattrocchi Kwok Architects
Ramboll Environ
Ray's Deli
RE/Max Marketplace
Redwood Credit Union
Redwood Empire Appraisal
Rejuvenation and Well Being, LLC
Renstrom Plumbing & Heating
Rotork Controls, Inc.
Scott Laboratories
Seed Bank
Sonoma Academy
Sonoma Coast Surf and Skate
Sonoma Country Antiques
Sonoma Food Runners / Bees & Bloom
Sonoma Spice Queen
Spiral Jewelry
SR Allied Builders
St. Joseph Health
Standing Bear Construction
Stepping Stones AA
Stockhome
Straus Family Creamery
Summit State Bank
Synertron
TD Ameritrade Clearing
Team Ghilotti Construction
Teicheira Maritime Surveyors, Inc.
Telecom Pioneers Redwood Life Member Club
The Felt Baron
The Find
The Lagunitas Brewing Co.
The Shop
Three Twins Ice Cream
Tomales Bay Foods
Top Speed Data Communications
TWiT, LLC
Uber Optics
UBS Financial Services
Vegher Developments Incorporated (Veloce Motors West)
Vinnie's A-1 Shoe Repair
W Isaak Construction Inc.
W. Bradley Electric, Inc.
Westamerica Bank
Which Cheese Food Truck
Wicked Slush
World Centric

why businesses support COTS

"We just feel very fortunate to be in a position to able to help. [After attending the COTS Hour], I was absolutely aghast at how many people were homeless and how much need there was. COTS was an outstanding organization that I had known nothing about. I went home and said to Mike, 'We have to give these people money. They're doing incredible work and they deserve our support.' The work is necessary and so effective."

—Karen Bergin,
Bergin Screen Printing and Etching

"I'm all about teamwork and supporting my community."

—Bridget Doherty,
Encore Events Rentals

"Housing is health. That's not a joke. It's not a slogan. Housing is the number one determinant of health. The connection is dramatic and direct."

—Dan Schurman,
St. Joseph Health

"It's my community. It's where I live. [I] grew up very limited financially.That makes you see how close you can be to it [homelessness]. [Carrie and I] got to know people at COTS. We got to hear about when they got jobs and housing. It's a phenomenal feeling."

—Ken O'Donnell, McNear's Saloon and Dining House

"I personally believe that every child is born with the right to have food, shelter and health care. I also believe the education of our children is the most important mission facing us as a society."

—Carol Ann Libarle,
Lace House Linen

"I think the real meaning of community is in action. We support the community that supports us. It's our responsibility to do it. This is where we live, and we love it."

—Jim Agius,
Petaluma Market

"It struck me so strongly that morning that I could actually make a difference in someone's life. I saw that COTS was in the business of saving people's lives. COTS is somewhere I can make a difference. I hope my legacy is being part of a community that ends the need for places like COTS."

—Andrea Pfeiffer,
Chocolate Horse Farm

"COTS is a Petaluma brainchild. We're a Petaluma company, too. We are both in the housing business. We at Bundesen work with the more fortunate, COTS works with the less fortunate. We're honored to support the great work of COTS."

—Karl Bundesen,
Century 21 Bundesen

"COTS offers a hand-up, not a hand-out, and I like that."

—Anthy O'Brien,
Top Speed Data

volunteers in 2019-20: until we meet again!

In our FY19 Annual Report, COTS acknowledged volunteers who donated more than 100 hours of their time to serving our clients and programs during the fiscal year. In March 2020, however, COVID-19 and the Shelter-in-Place order forced us to place a hold on our volunteer program for several months – putting extra pressure on our staff and teaching us to reach out to our community in new digital formats. Needless to say, we missed you dearly!

With the new social distancing protocols, only a few of our most dedicated volunteers cleared the 100 Hour threshold, but to honor only that number would be to downplay the contributions of so many of you who made us a part of your pre-COVID routine. Instead, in this year's Annual Report, we wish only to send out our deepest thanks for the million ways our volunteers make a difference at COTS and to update you about what comes next. We could not be more grateful for the incredible community of volunteers who make our programs possible. Thank you to everyone who gave time and energy to COTS in FY20. We can't wait to welcome you back again!

We asked Engagement Specialist Diana Morales how things have changed for the volunteering program since March 2020.

How have things changed with volunteering as a result of Covid? How has our volunteer program changed and adapted since March of 2020?

Our kitchen staff – chef Janin and Max – are amazing. One of the things they have had to do, Chef Janin mostly, she's had to adjust her food; she's used to making a lot of food, and now she doesn't get to cook these great big meals, and that's hard on her.

They have a rhythm in the kitchen they never had before, and that's because the schedule is very strict, the amount of people they can have is very strict. They have a lot of health protocols in place, from the county and city. It's actually very smooth now, but we miss our core volunteers.

Our kitchen is thriving. Chef Janin is doing an amazing job. But I think we miss the personalities. Everybody wears masks so I don't know what the volunteers look like, and I don't know them personally. But we've got a good program in place. I'm looking forward to having our core volunteers back. I miss them.

How have our volunteers responded to these changes?

The core volunteers all say the same thing: when Covid is gone, they want to come back, they're looking forward to coming back. Our volunteers now love the kitchen. One of the volunteers who just finished her hours told me she didn't know anything about kitchens before her time here, and by the end of her hours, Janin was asking for her input on recipes.

I have never heard anything negative coming out of the kitchen ever. I follow-up with all of our volunteers at the end of their

time with us and they all say it's fun. That's just Chef Janin doing her thing.

What new opportunities are there for those who still want to volunteer but can't or don't want to serve in the kitchen?
This isn't new, it's something that's been around forever, but it's something we need all the time because our case managers are amazing, and it's welcome home baskets. That's something I'm sending out to the student volunteers now. We got a lot of new donations during Christmas, but there's always a need for welcome home baskets since we're constantly getting new families. Donation drives are what we're looking for right now.

What kinds of donations did we receive this holiday season?
We got every single thing that the Mary Isaak Center needed for their clients and for our unsheltered clients: we got sleeping bags, sweats in all sizes, brand new underwear, rain ponchos for our outreach clients. B'Nai Israel Jewish Center's people really stepped up and did so much for us.

When people come into the shelter, a lot of times they have nothing, and now we have brand new sweatshirts and socks, underwear – someone donated 100 pairs of shoes. When we bring in a client, we are able to get them a hot shower and a warm meal and clean clothes. That's one of the best things we can do for people, is help them feel warm and safe and full.

We don't want to try and push our unsheltered clients, but I think that when they see that we can offer them warm blankets or a poncho or food or sweat clothes to keep them dry and warm, I think it plants a seed, and at some point they may say, "Y'know what, I want that on a daily basis." All those donations we got for Christmas are going to maybe help change somebody's mind about coming in.

How have our in-kind donations and volunteers made an impact on our clients' lives this year?
Our donors help add to the quality of life for our clients, whether our clients are receiving brand new sweats and underwear at MIC or they're receiving a bed and a box spring and a chest of drawers for their house that they're moving into, or a gas card that's going to help them get to and from their doctor's appointments in Santa Rosa. Or if they're partaking in the Client Enrichment program and they all of a sudden have this resume that's amazing, or somebody is coaching them and helping to bring them out of shell.

Our donors enrich our clients by giving them food from artisanal bakeries, bread they might never be able to afford, eggs that come from free range chickens, Clover milk that's pure milk free from growth hormones, vegan cheese they might never have experienced. They just make our lives better. They absolutely impact everything our clients do. Literally it takes a village to take a person that has walked through our door and get them to their own door, it takes all of us.

Do you have any other thoughts you'd like to share?
One thing I think about COTS is because we have such good leadership we're able to bend with the times. Our leadership is one step ahead of everything so we're able to keep doing what we do and do what needs to be done. We can handle change because we have great leadership, and that's something we can all do.

why do people volunteer with cots?

"Working with people shows you it's not 'them.' It's 'us.' They are just a less fortunate version of 'us.'"

"If you can help one person, it makes it worthwhile. I want to use my talents and my treasure and my time for the common good."

"It's important for everybody to know they're worth somebody's time and that they're valued. It's a gift to me that I can help someone know they have worth and value."

"Doing music with people at COTS lets me express my care in a different way."

"I love creating art and I love sharing with people."
"At COTS, everyone smiles when they have a nice meal, prepared with love. It gives me great pleasure to see that, to be part of that."

"Volunteers were so kind and so nonjudgmental when I was at COTS. They helped me in so many ways, including helping me to take a breath and relax. I needed that so I could get to work. I'm giving back because so many people gave to me."

special thanks from cots staff

This year, COTS Staff wanted to let our volunteers know how much they are valued – and how excited we are for the day they can return! Here are just a few expressions of gratitude for the tremendous impact our volunteers have on COTS' clients, services, and sense of community.

Thank you to every single volunteer! Your time is greatly appreciated. Times have been tough for many across the world, and your selflessness and willingness to gives to others makes a huge difference. We hope that you continue volunteering for us because your support helps our clients move forward in their lives, whether it is from a meal, doing yard work, to putting a smile on their face. Your time helps our shelter continuously support our clients. We are forever grateful for you and your kindness. We thank you for becoming a part of our special team!

—Angeles Cruz, Shelter Case Manager (MIC & KFFS)

We had a volunteer who was a retired USPS employee and she processed all of our 'Return to Sender' mail, which is significant! (Imagine receiving mail for every client who ever enrolled in the emergency shelter!) Her expertise and willingness were so appreciated. She has not been with us since the pandemic began, but I really look forward to seeing her again once she feels safe doing so!

—Jules Pelican, Director of Programs

I love our volunteers because they understand what it means to sacrifice one's own time for the wellbeing of others. Though many volunteers will assure you that they're retired and "bored," or that their kids have grown up and left the nest empty, there are still countless other ways they could be spending their time. As employees, we know how hard it is to watch people suffer. We know that it's not easy to cheer people on, especially when they have lost faith in themselves. That's why I love our volunteers: they're here at COTS cheering everyone on! It creates a culture of gratitude when you see a volunteer smiling back at you, simply because they want you to see a smile today.

—Andrea Guarino, Grants Manager

COTS would not exist without our volunteers! We have been a community-led effort for more than thirty years, and in my time at COTS, I have been continually struck by the willingness of our neighbors to pitch in whenever we ask. Staff hear from clients all the time about how big a difference a smile from our volunteers can make on their self-worth. And whenever we create a Facebook post about items our clients need – whether it's clothing, school supplies, or turkeys at Thanksgiving – people leap at the chance to help! Our volunteers make me feel so proud to be part of this community, and so grateful to be raising a family here.

—Jamieson Bunn, Director of Development

My Core Volunteers – how nervous I was when I first met them. I thought, "There are so many, will they like me, will they think I'm good enough?" I never been embraced by such a kinder group of people. It is because of my volunteers that I walk taller, I love harder, and I have been so blessed to lead such an awesome crew. The work that they do is an example of pure greatness for the endless time they give. Their hearts are not measured in size but by the depth of commitment to make a difference in the lives of others. I couldn't thank you more for what you do.

You are my true heroes. I'm honored to be your Chef.

—Janin Harmon, Chef

Each of our core kitchen volunteers are so unique, but when I would walk into the kitchen while they were working, this is what came to my mind:
Fun, joyful, skilled, energetic, enthusiastic, passionate, efficient, compassionate.

These words describe their work as well as their interaction they had with our clients, but words cannot tell the whole story. To really understand how amazing and lucky we are that they chose us to spend their free time with us, we have to see them in action – and I, for one, cannot wait for that day to come.

We miss you to the moon.

—Diana Morales, Engagement Specialist

The Annual Report includes gifts received between July 1, 2019 and June 30, 2020. In preparing this report, every effort was made to ensure all information is accurate. If there is an error, please contact Jamieson Bunn, Director of Development, at jbunn@cots.org.

Photography
Angela Pustorino

Design
Angela Pustorino

COTS
Est. 1988